TEAMVIEWER HOST INSTALLATION INSTRUCTIONS

Depending on your computer and Internet Browser version, some of the screens or popup windows may not appear the same as indicated below. The information should still be correct but possibly in a different format.

After selecting the “TIS Remote Computer Repair” button on the Technical Investigative Services Support Portal and selecting the “Teamviewer Host Setup” Button. The following screen should appear.

Please select “Run”

Select “show advanced settings” and then select the “Next” button in the window below.
Select “personal / non-commercial use” and then select the “Next” button in the window below.

Select both the terms box and the private use box and then select the “Next” button in the window below.
Enter the password supplied to you in the email. Your computer name will appear in the computer name box. Please do not select to add this computer. Select the “Next” button in the window below.

Select “Use Teamviewer VPN” and “Use Teamviewer Remote Print” then select the “Next” button in the window.
Select the “Next” button in the window below.

Select the “Finish” button in the window below.
You should see the screen below and the installation is complete.

You should also see a Teamviewer Icon in your task bar as indicated in the window below.